

Safeguarding at Caremore

How we keep young people safe

Keeping young people safe, inside and outside the home and online, comes before everything else. Our practice is trauma-informed and built on consistent, trusting relationships.

Who leads safeguarding

Designated Safeguarding Lead	James Robertson, Registered Service Manager
Deputy	A named Deputy Designated Safeguarding Lead covers whenever the lead cannot be reached
Out of hours	A manager is on call at all times

Safer recruitment and training

- Every worker has an enhanced DBS check with the children's barred list, references and a full employment history checked before starting.
- All staff complete induction and mandatory safeguarding training.
- Formal supervision every 8 weeks, with a debrief after any serious incident.

When there is a concern

- Concerns are referred to the local authority where the home is and to the placing authority.
- A young person who is missing is reported to the police straight away.
- Caremore does not use restraint.
- Serious events are notified to Ofsted as the regulations require.
- Any allegation about a member of staff, including the manager, is referred to the Local Authority Designated Officer (LADO).

Independent oversight

Caremore commissions an annual independent safeguarding audit, so our practice is checked by someone outside the organisation.

To report a concern about a young person living with us, email info@caremoregroup.co.uk or contact the young person's social worker. Out of hours, contact the local authority children's emergency duty team. If a young person is in immediate danger, call 999. Professionals can request our full child protection policies, which we send within 2 working days.